



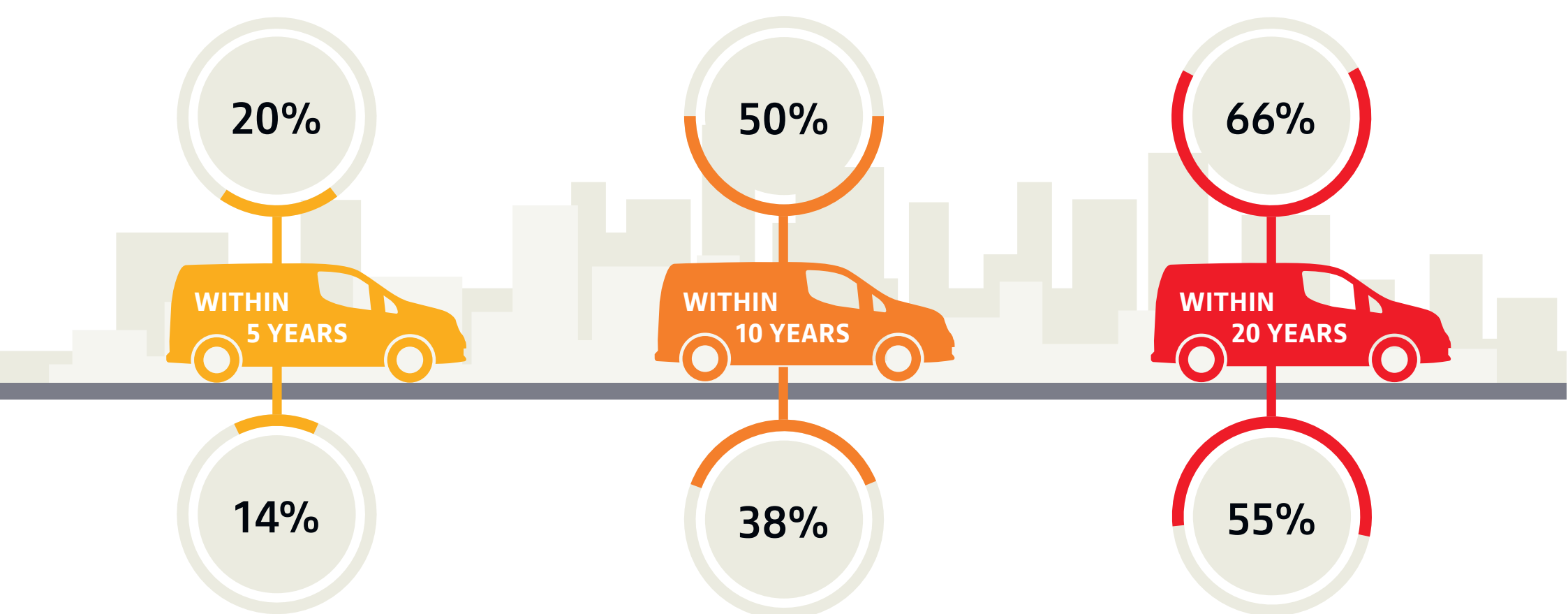
RENAULT NISSAN MITSUBISHI

## THE FUTURE OF URBAN LOGISTICS

The urban logistics sector is experiencing an unprecedented global boom, changing the way we all work and live. A new survey from the Renault-Nissan-Mitsubishi LCV Business now gives us greater insight into the impacts this will have on small businesses around the world, revealing both the opportunities and challenges they face.

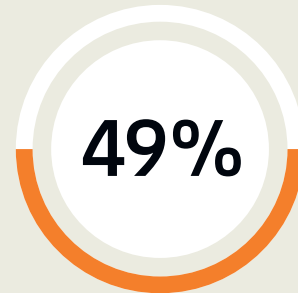
### ELECTRIFICATION & AUTONOMY

When do businesses believe fleets will be fully electric?



When do businesses believe fleets will be fully autonomous?

### DRIVING TOWARDS A DRIVERLESS FUTURE



OF BUSINESSES WITH FLEETS OF 31-100 VEHICLES  
ENVISION DRIVERLESS DELIVERIES IN THE FUTURE



### SUSTAINABILITY

93%

COMPANIES WITH 50+ VEHICLES SAY SUSTAINABILITY IS IMPORTANT OR VERY IMPORTANT TO THEIR BUSINESS



AS BUSINESSES BECOME BIGGER, SO DOES THE IMPORTANCE OF SUSTAINABILITY

48% of businesses with a turnover of \$100m or more ranked sustainability as 'very important'

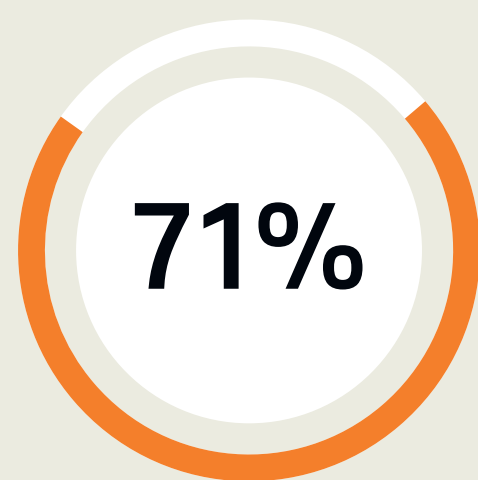


Only 25% of businesses with turnover \$100k-\$10m said the same



### CONNECTIVITY & TECHNOLOGY

Top benefits reported are:



BUSINESSES THAT SEE AT LEAST ONE KEY BENEFIT OF CONNECTIVITY



30%

THE ABILITY TO COMMUNICATE WITH DELIVERY CUSTOMERS



29%

THE ABILITY TO COMMUNICATE BETWEEN VEHICLES WITHIN FLEETS



21%

THE ABILITY TO USE THE VEHICLE AS A THIRD SCREEN

### E-COMMERCE & CHALLENGES

40%

ARE READY

BUSINESSES THAT HAVE WHAT IT TAKES TO MEET INCREASING DEMANDS FOR E-COMMERCE

30%

ARE NOT READY BECAUSE THEY NEED MORE TECH

The bigger the fleet, the bigger the challenge

17%

WITH FLEETS OF LESS THAN 5 VEHICLES



45%

WITH FLEETS OF 51-100 VEHICLES

COMPANIES THAT DESCRIBE GROWTH OF E-COMMERCE AS THEIR BIGGEST CHALLENGE

### CREATING ACCESS TO AUTONOMOUS VEHICLES

Who do businesses say is responsible?



46%

CAR MANUFACTURERS



37%

GOVERNMENTS